



# RETURNS FORM

Check the Box FOR THE ACTION YOU DESIRE:

- Exchange   
 Refund (Credit to Credit Card or Refund Check if paid cash)   
 Gift Return

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

ITEMS BEING RETURNED						
QTY	CODE	ITEM NUMBER	COLOR	SIZE	DESCRIPTION	AMOUNT
REPLACEMENT ITEM(S)						
QTY	CODE	ITEM NUMBER	COLOR	SIZE	DESCRIPTION	AMOUNT
					<b>Total Difference</b>	

Reason for your return or exchange (place number in the code column above)

Reason:	Code	Reason	Code	Reason	Code	Reason
	Code					
Too Large	1	Not as shown or described	3	Damaged	5	Other/Not my style
Too Small	2	Unsatisfactory Quality		4	Wrong Merchandise	6
Product	8					7
						Defective

We will gladly accept your return for exchange or credit within 30 days of purchase. Merchandise must be in brand new condition (unwashed, unworn, unaltered, tags & packaging intact). Boots must be returned or exchanged only if soles show no wear and boots are in brand new condition.

We're confident that you will enjoy the new items that you've just received from THE WESTERNER. If, however, you need to make an exchange or return an item for any reason, follow these simple steps.

1. Complete the "Items Being Returned" section above.
  - a. Enter the reason code number for each item being exchanged or returned in the "Code" Column above. (your input helps us evaluate our merchandise and serve you better)
  - b. Complete the Remainder of the line with the information from the original Packaging Slip
2. Check the proper box in the upper left corner to indicate the action you desire
3. To order another item(s) in exchange complete the "Replacement Item(s)" section above.
4. Include this completed form and the original Packaging Slip in your return package.
5. Send your exchange or return by the carrier of your choice. Sorry, delivery charges are not refundable. Return To:

The Westerner  
Returns Department  
1095 Highway 90  
Chipley, Florida 32428

**PLEASE ALLOW 3-4 WEEKS FROM THE TIME YOU MAIL YOUR EXCHANGE OR RETURN FOR PROCESSING**